

Elementary English for Tourism and Hospitality
LESSON 17 – Out on the Ferry
STUDY NOTES
Characters

Leo: Receptionist
 Mona: Guest
 Jack: Guest

The story

Leo takes Jack and Mona on the ferry.

Language Practice – Asking if guests are comfortable

Here are some examples of questions to use when asking if guests are comfortable. The responses are also included. Read them out loud.

- A: Are you comfortable? ↗
 B: No. Not really. Would it be possible to change seats? ↗ The sun is in my eyes.
- A: Can I get you anything? ↗
 B: Yes please. Could I have a cold drink? ↗
- A: Is there anything else you'd like? ↗
 B: No thanks. I'm fine.
- A: Do you need anything? ↗
 B: Yes. Could you please tell me the best way to get to the museum? ↗

Language Practice – Explaining places of interest and indicating sights

Below are some other examples of how you can indicate places of interest. The first group of sentences use the first conditional. **If** is used with **will** or **can** and the **present tense**. The second group use the phrase 'over there'. Read them out loud.

If you **look** on the left, you **can see** the river.

If you **can see** across to your left, you **will notice** the national park.

If you **look** up there on the right, you **can see** the temple.

If you **look** over there behind the bridge, you **can see** the market.

Over there, on the left, you can see the gardens. That's where they have the annual festival.

Over there, on the right, that's the art gallery. That's where we'll go tomorrow morning.

You can see the lake **over there, in front of the** hotel. That's where they have the boat races.

Over there, behind the sports arena, that's the concert hall. That's where we'll go tonight.

EXERCISES

1. Key vocabulary

Look up the meaning and pronunciation of these words in your dictionary.

botanic	car	clear	colonial
comfortable	full	gardens	here
inside	market	monks	moon
night	outside	president	recommend
rope	step	view	watch

2. Vocabulary

Choose a word from the box above to complete each of the sentences. When you have checked your answers, say them out loud.

- Over there on the left, that's where the _____ lives.
- Are you _____?
- Watch your _____.
- Would you like to sit _____ or outside?
- You get a beautiful _____ of the mountains from here.
- The river looks lovely at _____ when there's a full _____.
- The _____ quarter is over there, on the left.

3. Language Practice – Jumbled sentences

Without looking at the notes on the previous page, rewrite the sentences with the words in the correct order. After you have checked your answers, read each sentence out loud.

- look river left you can on the see if you the

- park left can if to your national across see you will the you notice

- can up you if right the on there the see look temple you

4. The Chant

Practise saying this chant out loud.

That's where
That's where
That's where the gardens are.

Be careful of
Be careful of
Be careful of the car.

Suggested Answers: 2. 1) President 2) comfortable 3) step 4) inside
5) view 6) a. night b. moon 7) Colonial 3. 1) If you look on the left,
you can see the river. 2) If you can see across to your left, you will
notice the national park. 3) If you look up there on the right, you can see
the temple.