

**Elementary English for Tourism and Hospitality**
**LESSON 11 – Shopping**
**STUDY NOTES**
**Characters**

Mona: Guest  
Mai: Shop Assistant

**The story**

Mona is shopping for a shawl. She is helped by the shop assistant, Mai.

**Grammar –It is (it’s) or They are (they’re)**

We use “it is” or “it’s”, when referring to a single item. “They are” or “they’re”, is used for two or more items or plural nouns. The following nouns are all plural in English. Some Australian slang, (informal language) has also been included.

bathing costume (formal) bathers (informal) cossie (informal)	
jeans	
pyjamas (formal) p j’s (informal) jim jams (informal)	
shorts	
sunglasses (formal) sunnies (informal) shades (informal)	

**Language Practice - Describing goods**

There are a number of ways you can describe goods. Below are some examples that use “it is” and “they are”. Read them out loud.

A: What is the fabric used in the shawl?

B: **It’s one hundred per cent cotton.**

A: Why are the pyjamas so expensive?

B: **They’re pure silk.**

A: Why are the shoes so expensive?

B: **They are handmade.**

A: Do these ties come in different colours?

B: **Yes, they come in blue, green or red.**

### EXERCISES

#### 1. Key vocabulary

Look up the meaning and pronunciation of these words in your dictionary.

cotton	dollar	expensive
handmade	mirror	nice
price	pure	shawl
silk	(to) suit	try

#### 2. Language Practice – It is (it's) or They are (they're)

Read the following key words and write a question and a response. Use "It's" or "They're" in your answers.

Example: how / shawl / \$55.50

How much is the shawl? It's \$55.50.

1. how / watch / \$80

2. how / sunglasses / \$60

3. how / bathers / \$130

#### 3. Vocabulary

Choose a word from the box above to complete each of the sentences. When you have checked your answers, say them out loud.

1. It's a \_\_\_\_\_ shawl. Is it pure silk?
2. The shoes are very comfortable. They are \_\_\_\_\_.
3. You can \_\_\_\_\_ them on, if you like. They're one hundred per cent cotton.
4. Those sunglasses \_\_\_\_\_ you better. They're the right colour.

#### 4. The Chant

Practise saying this chant out loud.

Have you got  
Have you got  
Have you got one in blue?

Here you are  
Here you are  
That colour suits you

**Suggested Answers:** 2. 1) How much is the watch? It's \$80. 2) How much are the sunglasses? They're \$60. 3) How much are the bathers? They're \$130. 3. 1) nice 2) handmade 3) try 4) suit