

**Elementary English for Tourism and Hospitality**
**LESSON 10 – Giving Directions**
**STUDY NOTES**
**Characters**

Leo:	Receptionist
Mona:	Guest
Jack:	Guest
Joe:	Taxi driver

**The story**

Mona and her father, Jack, take a taxi ride with Joe, the driver.

**Language Practice -Small talk**

When Mona and Jack get in the taxi, Joe asks them some questions to start a conversation. These types of questions about common interests are sometimes called **small talk**. When you have just met someone, it is better not to ask them personal questions. For example, questions about age, marital status, income and family may be too personal for some Australians.

Below are some model questions that are suitable for small talk. Read them out loud.

Where are you from? ↘

How long will you be staying? ↘

Have you been here before? ↗

Do you enjoy travelling? ↗

What do you do? ↘

Is it difficult to find a job in your country? ↗

Do you like sport? ↗

**Language Practice - Contractions using will**

As we learnt in lesson 10, "**that'll be**" is a short way of saying "**that will be**". Here are some other examples of contractions using will. Read them out loud.

**I'll** get this.

**He'll** be back at 6 p.m.

**It'll** take about half an hour.

**We'll** see you on Thursday.

**You'll** be here in time for dinner.

**They'll** wait for you in the lobby.

**That'll** be ten dollars thanks.

### EXERCISES

#### 1. Key vocabulary

Look up the meaning and pronunciation of these words in your dictionary.

change	driver	entrance
here	keep	know
little	long	main
stay	quick	worry

#### 2. Language Practice - Small talk

Create questions from the following words.

1. where / from?

\_\_\_\_\_

2. like / weather / here?

\_\_\_\_\_

3. how / will / staying?

\_\_\_\_\_

4. have / been / before?

\_\_\_\_\_

5. do / sport?

\_\_\_\_\_

#### 3. Vocabulary

Choose the correct word from the box at the top of this page to complete the sentences. Not all of the words will be used.

- How long would you like to \_\_\_\_\_?
- The \_\_\_\_\_ to the museum is in Main Street.
- Do you \_\_\_\_\_ what time he'll be back?
- Thank you. You can keep the \_\_\_\_\_.
- How \_\_\_\_\_ does it take to get there by train?

#### 4. The Chant

Practise saying this chant out loud.

Where to?  
Where to?  
Don't worry,  
I know the way.

Nice to meet you  
Nice to meet you  
Hope you enjoy your stay!

**Suggested Answers:** 2. 1) Where are you from? 2) Do you like the weather here? 3) How long will you be staying? 4) Have you been here before? 5) Do you like sport? 3. 1) stay 2) entrance 3) know 4) change 5) long